

Hitachi HT-4139 Service Offerings



Imaging 411 Scan Kits & Maintenance Agreements

- ✓ Minimize downtime
- ✓ Maximize profitability
- ✓ Maintain image quality
- ✓ Control operating costs

Excellent Support & Value all Risk Free from Imaging 411 Inc.

Your Hitachi scanner is vital to your organization and needs to be available at all times as demanding production schedules don't care about excuses. Imaging 411 will respond quickly to emergency calls and provide the highest level of support to maintain your productivity and uptime.

The best way to control your maintenance costs and ensure your scanning equipment is available when you need it. Our maintenance contracts are designed to reduce down time by addressing potential problems before they arise. Our EMA's combine preventative maintenance, scanner consumables and training with on-site service including spare parts, labor and travel.

120 day out of box warranty & beyond

You get 120 days of on-site warranty coverage with the purchase of your scanner, which is longer than most other manufacturers. You can extend the warranty for up to 3 years at time of purchase at a reduced cost to help protect your budget from price increases and unplanned service bills.

Features to suit all needs & budgets

On-site coverage includes priority response, repair parts, phone support, and 2 preventive maintenance cleanings. You can choose from 4 hour response, next business day, or even have around the clock, 24x7 coverage. You can choose to have additional PM's included, operator training, and scan kits(consumable package) included that deliver consumables to you automatically and changed by our technician's.

*Risk free Excellence is always provided

Allows you to cancel your agreement at anytime with zero notice and receive a full pro-rated refund within thirty days of cancellation. You have the right to cancel the agreement if we do not deliver on our promise to provide outstanding service, which would include failing to consistently respond to service requests within the agreed upon time and failing to keep your equipment operating in accordance with the manufacturer specifications.



For more information:

Contact your reseller of Hitachi products, call

1-866-411-4624 ext.248 or visit www.hitachiscanners.com

IMAGING 411 SERVICE OPTIONS

CAT No.	Service Type	Response	Length	Description
BAIWNBD-1	First Year Basic NBD, In Warr	8x5x24	8 mo	1 Cleaning, Parts, Labor, Travel
BAPWNBD-1	1 Year Basic NBD, Post Warr	8x5x24	1 yr	1 Cleaning, Parts, Labor, Travel
BAMYNBD-2	2 Year Basic NBD	8x5x24	2 yr	1 Cleaning per yr, Parts, Labor, Travel
BAMYNBD-3	3 Year Basic NBD	8x5x24	3 yr	1 Cleaning per yr, Parts, Labor, Travel
BACTNBD-X	Co-Term Basic NBD, Warr & Post Warr	8x5x24	1 mo	1 mo Parts/Labor/Travel, min. purchase qty 6
BAIW4HR-1	First Year Basic 4 Hr, In Warr	8x5x4	8 mo	1 Cleaning, Parts, Labor, Travel
BAPW4HR-1	1 Year Basic 4 Hr, Post Warr	8x5x4	1 yr	1 Cleaning, Parts, Labor, Travel
BAMY4HR-2	2 Year Basic 4 Hr	8x5x4	2 yr	1 Cleaning per yr, Parts, Labor, Travel
BAMY4HR-3	3 Year Basic 4 Hr	8x5x4	3 yr	1 Cleaning per yr, Parts, Labor, Travel
BACT4HR-X	Co-Term Basic 4 Hr, Warr & Post Warr	8x5x4	1 mo	1 mo Parts/Labor/Travel, min. purchase qty 6
BAIW247-1	First Year Basic 24/7, In Warr	24x7x4	8 mo	1 Cleaning, Parts, Labor, Travel
BAPW247-1	1 Year Basic 24/7, Post Warr	24x7x4	1 yr	1 Cleaning, Parts, Labor, Travel
BAMY247-2	2 Year Basic 24/7	24x7x4	2 yr	1 Cleaning per yr, Parts, Labor, Travel
BAMY247-3	3 Year Basic 24/7	24x7x4	3 yr	1 Cleaning per yr, Parts, Labor, Travel
BACT247-X	Co-Term Basic 24/7, Warr & Post Warr	24x7x4	1 mo	1 mo Parts/Labor/Travel, min. purchase qty 6
SCIWNBD-1	First Year ScanKit NBD, In Warr	8x5x24	8 mo	3 PM's, Consumables, Training, Parts, Labor, Travel
SCPWNBD-1	1 Year ScanKit , Post Warr	8x5x24	1 yr	3 PM's, Consumables, Training, Parts, Labor, Travel
SCMYNBD-2	2 Year ScanKit NBD	8x5x24	2 yr	3 PM's per yr, Consumables, Training, Parts, Labor, Travel
SCMYNBD-3	3 Year ScanKit NBD	8x5x24	3 yr	3 PM's per yr, Consumables, Training, Parts, Labor, Travel
SCIW4HR-1	First Year ScanKit 4 Hr, In Warr	8x5x4	8 mo	3 PM's, Consumables, Training, Parts, Labor, Travel
SCPW4HR-1	1 Year ScanKit 4 Hr, Post Warr	8x5x4	1 yr	3 PM's, Consumables, Training, Parts, Labor, Travel
SCMY4HR-2	2 Year ScanKit 4 Hr	8x5x4	2 yr	3 PM's per yr, Consumables, Training, Parts, Labor, Travel
SCMY4HR-3	3 Year ScanKit 4 Hr	8x5x4	3 yr	3 PM's per yr, Consumables, Training, Parts, Labor, Travel
SCIW247-1	First Year ScanKit 24/7, In Warr	24x7x4	8 mo	3 PM's, Consumables, Training, Parts, Labor, Travel
SCPW247-1	1 Year ScanKit 24/7 Post Warr	24x7x4	1 yr	3 PM's, Consumables, Training, Parts, Labor, Travel
SCMY247-2	2 Year ScanKit 24/7	24x7x4	2 yr	3 PM's per yr, Consumables, Training, Parts, Labor, Travel
SCMY247-3	3 Year ScanKit 24/7	24x7x4	3 yr	3 PM's per yr, Consumables, Training, Parts, Labor, Travel
H-INSPECT	Scanner Inspection			Inspection of one HT-4139
H-PMEVENT	Single PM (includes Consumables)			Standard PM with consumables replacement
H-INSTALL	Scanner Installation			Installation of one HT-4139 Scanner
H-TRAINING	Scanner Training			Training for up to 3 operators

411 Scan Kits

411 Scan Kits are convenient, packaged service and support offerings that provide customers with a total service solution for their Hitachi scanners.

Scan Kits represent the best value in ensuring your Hitachi scanner is always running in accordance with manufacturer specifications.

411 Maintenance Agreements

411 Maintenance Agreements provide the basic coverage and support of your Hitach scanner for both during and post warranty coverage.

Both Plans cover:

- Travel, labor, repair parts, firmware upgrades and modifications
- Preventive Maintenance calls
- Unlimited number of service calls
- Remote diagnostics
- Priority response (NBD in most metropolitan areas)



Covers your Assets

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